

Regulatory Services

Some services and organisations are regulated and their standards are monitored by a regulatory body. Some of these services are listed below (though this is not an exhaustive list).

This is provided for your convenience. These sites are not under the control of Stoke-on-Trent City Council, nor does the Council review or vet the contents of any websites linked to from this site, and the Council is therefore not responsible for their content. Any reliance you place on the information contained in the below websites is therefore strictly at your own risk. It is therefore recommended that anyone seeking to use or access the services of the individuals listed in these websites should conduct their own separate checks to ensure the service/organisation meets their needs and requirements.

Care Quality Commission (CQC)

An independent regulator who registers, inspects and rates the care given in hospitals, dentists, ambulances, care homes, and the care given in people's homes. CQC Ratings must be displayed in the regulated building.

The Charity Commission

An independent regulator of charities in England and Wales. It makes sure charity trustees comply with their legal requirements.

Office of the Regulator of Community Interest Companies

Decides whether an organisation is eligible to become, or continue to be, a community interest company (CIC). It is responsible for investigating complaints - taking action if necessary - and it provides guidance and assistance to help people set up CICs.

Regulator of Social Housing

Regulates registered providers of social housing to promote a viable, efficient and well-governed social housing sector able to deliver homes that meet a range of needs.

Fundraising Regulator

An independent regulator of charitable fundraising activities in England, Wales and Northern Ireland.

Food Standards Agency

An independent regulator for food safety across England, Wales and Northern Ireland.

Health & Safety Executive

An independent regulator for workplace health and safety in Great Britain.

Professional Standards Authority

This aims to protect the health and well-being of patients and the public by scrutinizing and overseeing the work of regulatory bodies that set standards for training and conduct of health and care professionals.

Equality and Human Rights Commission

Promoting and upholding equality and human rights ideals and laws across England, Scotland and Wales.

Office for Standards in Education, Children's Services and Skills (OFSTED)

Inspects services providing education and skills for learners of all ages. It also inspects and regulates services that care for children and young people. It reports directly to Parliament and is independent and impartial.